

Western Road Surgery: Telephone Bookings

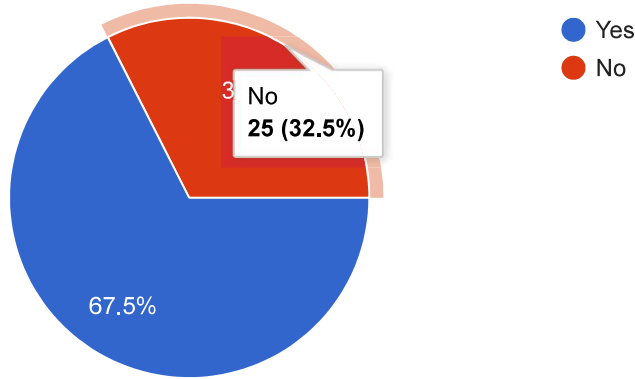
78 responses

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Did you find it easy to get through on the phone?

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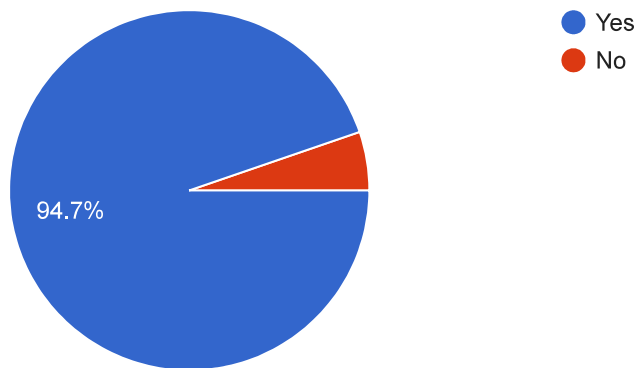
77 responses



Did you find the receptionists at Western Road helpful?

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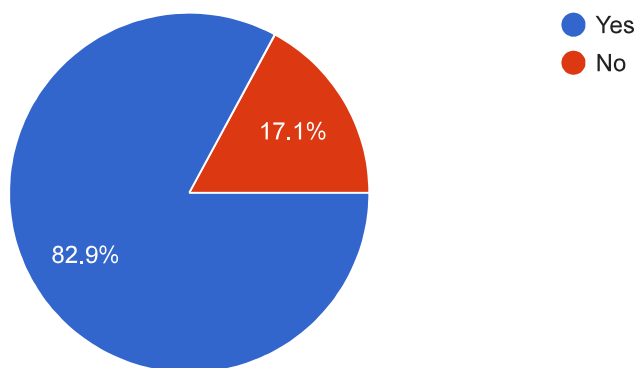
76 responses



Were you satisfied with the appointment times available?

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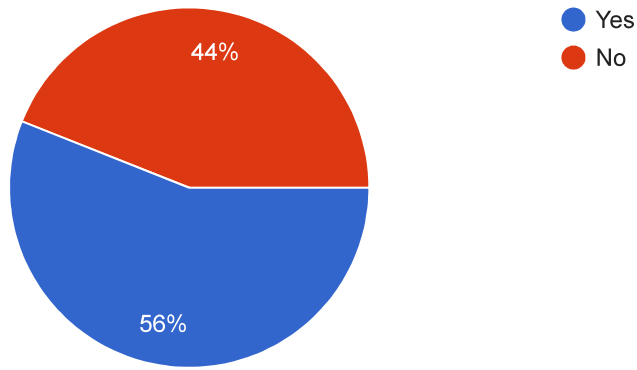
76 responses



Were you offered a choice of appointment?

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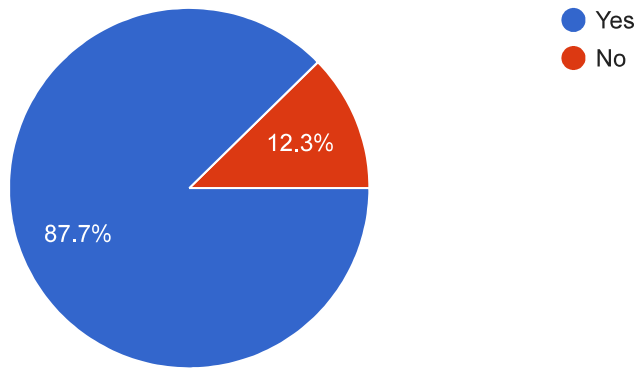
75 responses



Were you satisfied with the appointment offered?

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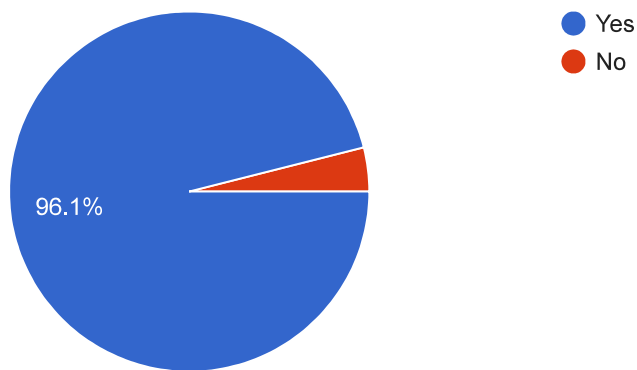
73 responses



Did you accept the appointment you were offered?

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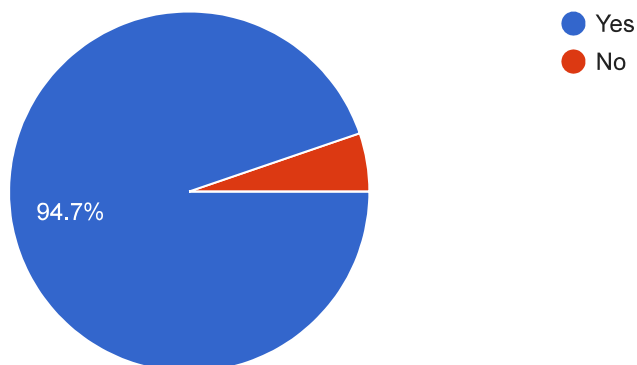
76 responses



Were you given a time for your appointment?

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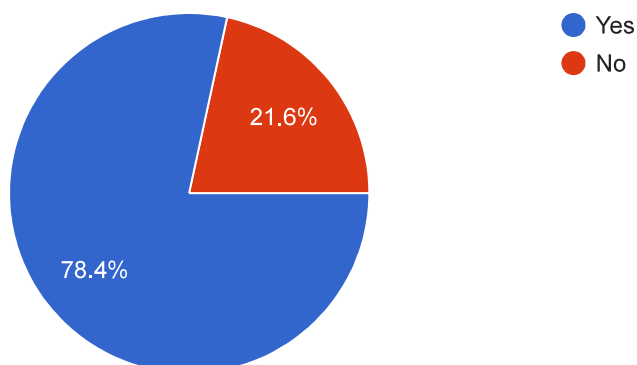
76 responses



Were you satisfied with the mode of your appointment (ie face to face or phone call?)

 Copy

74 responses



Would you describe your experience of making an appointment as good?

 Copy

75 responses

